

Box Office

The Box Office is located on Level 2 of the town hall in the firehouse building. During business hours it can be accessed either through the town hall or from the exterior entrance between the town hall and firehouse bulding on Main Street.

The Box Office phone number is 860-283-6250 and is open from Monday through Friday 1:00 pm to 6:00 pm and Saturday 1:00 pm to 4:00 pm.

Main Stage and Arts Center Productions:

Admission \$26.00

Cast & Crew Discount \$21.00

Group Rates

Available by request

The Box Office accepts cash, checks, and all major credit cards. All tickets purchased by mail, phone, or online are held for pick-up on show night. Tickets may be mailed out upon request with a \$2.00 service fee per order.

Cast and Crew members will be given a a unique discount code which will entitle them to \$21.00 tickets. The code will change for each production. Those with the production code are encouraged to share it with friends and family. Please do not post the code on social media.

Tickets for Opera House shows are on sale at the beginning of the season. All sales are on a best available basis. Season subscribers get first priority in seating. Patrons with disabilities that require handicap seating should notify the box office personnel as soon as possible. Wheelchair seating is limited. Please order early to ensure the best seating.

All tickets are final sale. If there is a family or medical emergency that arises, tickets can be exchanged for another date or future performance. No refunds will be given.

If you have any questions regarding these policies or the Box Office in general, please ask your stage manager for clarification.

House Rules

1) There is no smoking anywhere in the Opera House or the Town Hall complex

2) During rehearsals, food and drink are allowed in the auditorium provided they are reasonably attended to. All drinks should be in resealable containers (bottles or personal travel and sports cups) and should be sealed whenever not in use. No cans are allowed in the Opera House.

3) All garbage should be cleaned up at the end of each rehearsal and either removed from the building or placed in a waste receptacle. This includes all leftover food. Failure to do so may result in the loss of food and drink privileges in the auditorium. If the waste receptacles are full, please notify the stage manager or production staff member.

4) Shoes should be worn at all times during the rehearsal process. No flip flops or open-toed shoes are permitted on stage. If an individual production requires actors to be barefoot on stage, the technical director or stage manager will inform the cast when the facility is reasonably prepared.

5) The theatre organ and its piano are not to be used in any fashion. In addition, no personal or technical items are to be placed on the theater organ or its platform.

6) There are frequently items in the auditorium from previous or coming productions. As many of our props are borrowed or rented, no one should attempt to utilize any props or equipment without clearance from their production staff.

7) Only bottled water is allowed on the stage during rehearsals and performances. There are water coolers located on Level 4 outside of the dressing room, on Level 5 in the production office, and in Center Street for your convenience. Do not taker water or snacks from concessions without purchase. No exceptions.

8) All restrooms, especially those in the town hall, should be kept clean. If there is a maintenance problem please inform a member of the production staff.

9) All personal belongings, including scripts, should be removed from the Opera House at the end of each rehearsal. Once the dressing rooms are in use., reasonable personal items such as make-up kits may be left provided they are kept orderly.